

NEWSLETTER

Keeping You Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you. We can put you in touch with Carers Support Wiltshire, who are a local charity supporting all unpaid carers from age 5 years and upwards.

Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 and 80. Please contact the surgery to check if you are eligible.

Many thanks to those that have made donations to the surgery recently. These funds have been put to good use as we have purchased a new Doctor's emergency bag and a new defibrillator. The bag is used by the GPs when they need to go out and visit patients at their homes. The defibrillator is used in the event of a cardiac arrest. These will be a great asset to the team.

New GP: We are very pleased to welcome Dr Kate Bailey to our team. She will be working Thursday and Friday mornings. Appointments can be booked with her using the online system or by calling reception.

Staff: We have new staff working along side the surgery who are employed by the Primary Care Network. These staff are of great benefit to the staff and patients and can offer additional services to the patients.

Sarah Davey, Health and Social Care Lead, Alisha Golder and Mary Soellner who are both Social Prescribers. Alex Freeborn, Health and Wellbeing Coach and Rima Alshawi, Clinical Pharmacist. There is also a First Contact Physiotherapist called Tham Khan. Appointments with these members of the Primary Care Network staff can be booked via the reception team. Hayley Wylie, Care Co-ordinator, works with our carers. She is employed by Wiltshire Health and Care and is available through the surgery to help carers and patients with their additional needs whilst still living at home.

Covid Clinics: We have been running Covid clinics so that patients who are over the age of 75 or are immunosuppressed can receive their booster vaccination. We have run two very successful clinics during April. We have two further clinics arranged for May, one on 10th and the other on 24th May. Please book into these clinics once you receive the invitation



Pneumococcal Vaccine

We would like to vaccinate patients over the age of 65 who are eligible for the pneumococcal vaccine to prevent pneumonia. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

NHS Health Checks

If you are aged between 40 and 74 and your age ends with a 0 or 5 you are eligible for a NHS Health check. If you would like this check, please call the surgery and book with a practice nurse. Ali or Elly will be very pleased to see you.

MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

from us. These will be held here at the surgery. It must be at least 6 months since your last vaccine.

Appointments: If you have booked an appointment and are then unable to attend, please do notify the surgery so the appointment can be cancelled. The appointment can then be offered to another patient. We regularly have 40 missed appointments each month.

Friends and Family: We are always striving to do our best for our patients. If you would like to complete a small questionnaire to show your appreciation or pass on any comments, please complete a Friends and Family survey. This can be found on our website or at the reception desk.

Prescriptions: Remember to order in time allowing at least 3 full working days notice. Orders can be placed online via our website. A username and password are required for this service, please obtain these from the reception team.

Alternatively, leave your repeat prescription list on collection of your medication. This way your medication will always be ready to collect the following month. Requests can also be emailed to the surgery email address

burbage.surgery@nhs.net or by leaving your request in the post box at the front of the surgery.

If you are going away you will need to allow extra time for the prescription order to be completed. Also allow extra time for your order to be completed when there is a Bank Holiday.

Thank you in advance for your assistance, cooperation and understanding.

